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| Chandan Raj     |  | | --- | | **Contact** |     Address  B5-606, Amrapali Golf Homes, Plot-GH07A, Greater  Noida West, U.P. 201318  Phone  09810602581  E-mail  chandanraj.cse@gmail.com     |  | | --- | | **Languages** |        |  |  | | --- | --- | | English  Hindi**:** |  | | **Work History**     |  |  |  |  | | --- | --- | --- | --- | |  | 2019-07 - Current |  | **Senior Manager Application Systems Development**  *TSYS Card Tech Limited*   * Handling a team of 50 SDETs and Technical BAs * Work on New Client Onboarding / BAU Clients as part of regular deliveries * Identify the scope of testing in the Sprint and guide the team members to accomplish Sprint goals * Review the test execution in the sprint * Responsible for defect free QA deliveries for the clients * Manage various QA environments to make sure they are ready for execution * Involved in improvements required in the current Automation framework to draw maximum output * Resolve Technical and Process related challenges faced by the team * Be part of the Agile ceremonies in the team (Backlog Grooming, Scrum Planning, Daily Standup, Retrospective, DEMO, Story Workshop) * Regularly do the capacity planning for the team and update key stakeholders * Take care of the hiring needs of the team * Implement best automation practices which helps improve the overall turnaround time of test validations * Managing 50+ third party contractors deployed on various Loyalty projects. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2018-01 - 2019-07 |  | **Manager - Testing**  *Idemia*   * Handling a team of 12 testers * Test Delivery management for multiple projects * Keeping track of progress of assigned projects till the closure of the projects * Keeping track of utilization of team members and assign them tasks accordingly * Implemented the Agile practices in the team (Backlog Grooming, Scrum Planning, Daily Standup, Retrospective, DEMO, Story Workshop) * Worked on Agile reports (Velocity Chart, Defect Burn Down Charts, etc.) Governing the Automation work done by the team which includes Automation strategy, decision on tool, SCM tool. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2010-02 - 2017-12 |  | **Test Specialist**  *TSYS Card Tech Limited*   * Delegating tasks to team members on daily basis * Keeping track of progress of assigned projects till the closure of the projects * Understanding the requirements by going through the User Stories, Specification Document and Technical Documents * Review the test cases and test execution and conducting Adhoc testing * Smoke Testing, Sanity Testing, Browser Compatibility Testing, Regression Testing, Integration Testing, and GUI testing * Part of Organization's SME Group * Participated in many Process Improvement Initiatives * Drive Root Cause Analysis for the defects. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2005-10 - 2009-10 |  | **Software Test Engineer**  *KEANE India Limited (Now NTT DATA)*   * Provide the Estimation at the beginning of module * Creation of black-box test cases using test case preparation techniques * Performance testing of the Application and the database server using LoadRunner * Highlight issues to Quality Control using Mercury Quality Centre & KADET and track these to closure * Preparation of different status summary reports * Causal Analysis and Resolution. |     **Education**     |  |  |  |  | | --- | --- | --- | --- | |  | 2004-04 |  | **B. Tech. (C.S)**  *Ajay Kumar Garg Engineering College, Ghaziabad, U.P., Uttar Pradesh Technical University* |  |  |  |  |  | | --- | --- | --- | --- | |  | 1999-04 |  | **Class XII**  *Eastern Railway Inter College, Mughalsarai, Chandauli, U.P.*  Board: Uttar Pradesh Board |  |  |  |  |  | | --- | --- | --- | --- | |  | 1997-04 |  | **Class X**  *Eastern Railway Inter College, Mughalsarai, Chandauli, U.P.*  Board: Uttar Pradesh Board |     **Passport**    E8437510 & Z4080782    **Us Visa**    L1 Expired    **Sex**    Male    **Personal Information**     * Father's Name: Mr. N Lall * Date of Birth: 11/11/1982 * Nationality: Indian |

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